

ONLINE PHOTOGRAPHY GUIDELINES

MARCH 2025

MY STORE







CONTENTS

TIERS EXPLAINED

Page 4

TECHNICAL SPECIFICATIONS

GOLD Page 5 SILVER Page 6 BRONZE Page 7

RETOUCHING GUIDELINES

GARMENT AND TALENT Page 8 GREY BACKGROUND Page 9 HOW TO APPLY A VIGNETTE Page 10 WHITE BACKGROUND Page 11 ASPECT RATIO & WHITE PADDING Page 12 TEXT, GRAPHICS & CAD/MOCK-UPS Page 13 BASELINE Page 14 CROPPING Page 15

MYER ONLINE PHOTOGRAPHY GUIDELINES

CONTENTS

PRODUCT CATEGORIES

CLOTHING Page 19

FOOTWEAR Page 45

ACCESSORIES Page 48

HOME Page 66

GENERAL MERCHANDISE Page 80

ELECTRICAL Page 87

BEAUTY AND FRAGRANCE Page 94

MYER ONLINE PHOTOGRAPHY GUIDELINES

The tiers reflect the quality of imagery that you are able to provide and the level of review your imagery will go through. The higher the tier, the quicker your product will go to market.

NOTE: FOR ALL TIERS, TALENT'S FACES WILL NOT BE CROPPED OUT BY MYER. IF YOU REQUIRE TALENT'S FACES TO BE REMOVED, PLEASE CROP FACES OUT BEFORE SUBMISSION.

GOLD ACCREDITED - LIVE ONLINE IN I WEEK*

· Images must be supplied as jpegs.

- Gold images must be cropped to Myer specs with correct aspect ratio.
- Images should, ideally, be submitted on a grey background by following the guide on page 9 OR alternatively, you may also submit images on a plain, white background.

· Images must be Myer-website-ready.

• For all make-up products, swatches must be provided.

SILVER ACCREDITED - LIVE ONLINE IN 2 WEEKS*

• Images must be supplied as jpegs.

- Images should, ideally, be submitted on a grey background by following the guide on page 9
 OR alternatively, you may also submit images on a plain, white background.
 - Myer will crop to ensure the correct aspect ratio.
 - For all make-up products, swatches must be provided.

BRONZE ACCREDITED - LIVE ONLINE IN 4 WEEKS*

· Images must be supplied as jpegs.

- Images should, ideally, be submitted on a grey background by following the guide on page 9
 OR alternatively, you may also submit images on a plain, white background.
 - Myer will crop to ensure the correct aspect ratio, and clip to plain white, if needed.

• For all make-up products, swatches must be provided.

TECHNICAL CHECKLIST

FILE FORMAT

JPEG = .jpg

IMAGE SIZE

Minimum accepted image size*: 1551px(W) x 2000px(H)

Aspect Ratio: 1551 : 2000

Product fill: **minimum 70% of frame** (either width or height)

Max image file size: 50mb

BACKGROUND

Grey Background

RGB: R240 G240 B240

Must have a natural gradient or vignette. Alternatively, this must be added in postproduction.

OR Plain, White Background RGB: R255 G255 B255

IMAGE CHECKLIST

IMAGES

Check you have all the **ESSENTIAL** images, and as many **RECOMMENDED** images as possible, as per category guides.

A maximum of 7 images can be uploaded per product.

IMAGE QUALITY

Images should be clear and sharp overall.

Blurred/out of focus images will not be accepted due to lack of detail for product representation.

Images should not show any noise, dust spots or pixelation blurring when viewed at 100% image size.

BEAUTY SWATCHES

Swatches are required for makeup products. Refer to swatch image on page 96 for swatch examples.

Minimum swatch image size: 128x128px

RETOUCHING

Image is retouched to the following standards:

TALENT AND GARMENT

See Retouching Guidelines (page 8)

PRODUCT (ANY IMAGE NOT SHOT ON TALENT)

- Clean background and floor
- Stains, fingerprints, tags, wires are removed
- Product looks pristine

LIGHTING

Lighting coverage needs to be even, with no blown out highlights, or loss of detail in shadows. Avoid reflections and harsh shadows.

CROPPING CHECKLIST (TALENT PHOTOGRAPHY ONLY)

FULL

e.g. dress/jumpsuit/suit:

· Image cropped above head and below feet.

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e.g. shirt/blouse/blazer:

- Image cropped above head and below lowest line of garment or hands, whichever is lower.
- Images can also be full-length if you'd like to show a full look.

BOTTOM

e.g. pants, skirts, shorts:

- · Crop above waist and below feet.
- Images can also be full-length if you'd like to show a full look.
- · If you do not have the rights for your talent's face to be shown on third party websites you must crop their face out between the nose and mouth.

NOTE: IMAGES THAT DON'T MEET THESE REQUIREMENTS WILL NOT BE ACCEPTED

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TECHNICAL CHECKLIST

FILE FORMAT

JPEG = .jpg

IMAGE SIZE

Minimum accepted image size*: 1551px(W) x 2000px(H)

Aspect Ratio: 1551 : 2000

Product fill: **minimum 70% of frame** (either width or height)

Max image file size: 50mb

BACKGROUND

Grey Background RGB: R240 G240 B240 Should have a natural gradient or vignette. Alternatively, this can be added in postproduction.

OR Plain, White Background RGB: R255 G255 B255

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FULL

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<u>T O P</u>

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IMAGE SIZE

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Aspect Ratio: 1551 : 2000

Product fill: **minimum 70% of frame** (either width or height)

Max image file size: 50mb

BACKGROUND

Grey Background RGB: R240 G240 B240

Should have a natural gradient or vignette. Alternatively, this can be added in postproduction.

OR Plain, White Background RGB: R255 G255 B255

Myer will correct if plain white background isn't submitted.

IMAGE CHECKLIST

IMAGES

Check you have all the **ESSENTIAL** images, and as many **RECOMMENDED** images as possible, as per category guides.

A maximum of 7 images can be uploaded per product.

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CROPPING CHECKLIST (TALENT PHOTOGRAPHY ONLY)

FULL

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e.g. shirt/blouse/blazer:

- Image cropped above head and below lowest line of garment or hands, whichever is lower.
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BOTTOM

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- Images can also be full-length if you'd like to show a full look.
- · If you do not have the rights for your talent's face to be shown on third party websites you must crop their face out between the nose and mouth.

NOTE: IMAGES THAT DON'T MEET THESE REQUIREMENTS WILL NOT BE ACCEPTED

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GENERAL AND BACKGROUND

Grey Background
 RGB: R240 G240 B240
 Refer to previous pages on tier technical specs for more details.

- OR Plain, White Background RGB: R255 G255 B255
- Backgrounds must be clean and free of scuff marks.
- Erase any imperfections on background and product.
- If cropping apparel on talent, ensure crops adhere to this guide.

GARMENT RETOUCHING

- Remove any visible product swing tags.
- · Remove pant imprints from under tight fitting tops.
- Remove any visible bras or bra lines through garment.
- · Remove any dirt or marks from garments.
- · Remove any coat hanger bulges at shoulder.
- · Remove any visible pins or clips.
- · Remove any dust or lint or loose threads from garments.
- · Remove any visible hanger straps.
- Remove any bunching in crotch or bottom of underwear.
- Remove any unstyled creases from garments.
- · Remove any bunching on side of bra.
- Remove visible lines of model's underwear through garment.

TALENT RETOUCHING • Remove visible nipples and preserve modesty.

- Remove any skin imperfections and even out skin tone (scars, tan lines, pimples, blemishes, band-aids, tattoos).
- Remove any imprints on skin e.g. underwear, bra marks, socks, etc.
- Remove any visible razor burn, pubic hair or ingrown pimples.
- · Clean up stray hairs on back of neck or body.
- Ensure skin retains a natural appearance and limit body manipulation where possible.

COLOUR CORRECTION · All products and garments must be colour corrected, to accurately represent the real-life product.

• Ensure this colour is consistent across all images, including lifestyle images.

BACKGROUND COLOUR - GREY

- · Images to be shot or clipped professionally on a light-grey background.
- · Ideal background colour:

R240 **G**240 **B**240 // **HEX**: F0F0F0

- A tolerance of -10 to +10 RGB points will be accepted.
 I.e.: Darkest grey: R230 G230 B230 & Lightest Grey: R250 G250 B250
- Grey colour should be as neutral as possible, avoiding warmth, coolness or either green or magenta tints. Please white balance images.
- Please refer to chart for examples of the range of greys that would and wouldn't be accepted.
- Backgrounds must have a natural gradient or vignette. Therefore, if products are clipped onto a flat grey background, a faint vignette must be applied in postproduction. Myer will apply vignette for Silver and Bronze tiers, if not already applied





HOW TO APPLY A VIGNETTE IN PHOTOSHOP

- Before you begin this process, ensure the grey background is within the range specified in the previous page. Note: vignettes cannot be applied to transparent backgrounds.
- · Ideal background colour:

R240 G240 B240 // HEX: F0F0F0

- Once the above is done, follow the next steps:
- In Photoshop, and with the image open, go to Filter > Camera Raw Filter See image 1
- From there, navigate to the **Optics** panel on the right of the window and **apply a vignette of -20** See image 2
- · Click on OK
- Now your image should have a light vignette in the corners.



IMAGE I

IMAGE 2

Last Filter	个號 F
Convert for Smart Filters	
Neural Filters	
Parametric Filters	
Filter Gallery	
Adaptive Wide Angle	X O X A
Camera Raw Filter	⇔ # A
Lens Correction	ΌЖR
Liquify	ΟЖX
Vanishing Point	1. MA
3D	
Blur	
Blur Gallery	
Distort	
Noise	
Pixelate	
Render	
Sharpen	
Stylize	
Video	
Other	



BACKGROUND COLOUR - WHITE

- · Images to be clipped professionally on a white background.
- Background colour:

R255 **G**255 **B**255 // **HEX**: FFFFFF

- Backgrounds must be flat, 100% white.
- No gradients or vignettes should be present.
- Myer to correct for Bronze Tier suppliers, if needed.
- See examples of products on a white background:



ASPECT RATIO & WHITE PADDING

• Lifestyle images will also be accepted, in some categories as primary images, and in some categories only as supporting images (images 2 to 7).

- **Primary** lifestyle images accepted for:
 - Beds & Mattresses
 - Quilts & Pillows
 - Quilt Covers
 - Sheets & Pillowcases
- Supporting lifestyle images accepted for:
 - Homewares
 - Bathroom
 - Kitchen, Cookware & Dining
 - Electrical & Appliances
 - Apparel, Footwear & Accessories
 - Beauty & Cosmetics
 - Toys & Gifts
 - Travel & Tech
- Image aspect ratio must be 1551:2000.
 All other aspect ratios will automatically be rejected by PEP.
- Images cannot be surrounded by white padding, i.e. a square ratio image, with white padding around it to fill in the remaining 1551:2000 aspect ratio. See image 1 and image 2 as examples.

IMAGE I

IMAGE 2





Correct crop and aspect ratio with no white padding.

• Aspect ratio is 1551:2000, and the product fills at least 70% of the frame. **Incorrect** crop and aspect ratio with white padding.

 Aspect ratio is square, and white padding was added to fill in the remainder of the 1551:2000 aspect ratio.

TEXT & GRAPHICS IN PRIMARY IMAGES

- The primary image (image number one) of a product must not have text or graphics in it. Examples of text or graphics include:
 - Logos
 - Product dimensions
 - Promotional graphics
 - Information about the product
 - Features and benefits



CADS & MOCK-UPS

• Only actual photos of products will be accepted to ensure an accurate representation of the product to the customer. Types of images not accepted:

- CADs
- Drawings
- Mock-ups
- Generative Al



BASELINE

- To maintain order and a consistent look throughout the Myer website, products must sit on a baseline within the frame. This ONLY applies to images with a grey background
- For table-top products, the perfect baseline is 15% from the bottom of the frame.
- Baselines within the range of **10% and 20% from the bottom of the frame** will be accepted.
- For flat lay and hang lay products, the product should touch the 5% margins from the left and right and/or the 5% margins from the top and bottom, whichever occurs first, depending on the shape of the product.



PRODUCT IMAGE SIZES: PRODUCT SHOULD FILL AT LEAST 70% OF THE FRAME



• Full body shot crop reference

- Top crop reference- garment should be cropped below hands
- Bottom crop reference

• Product filling at least 70% of the frame









• If you do not have the rights for your talent's face to be shown on third party websites you must crop their face out between the nose and mouth.





LIFESTYLE IMAGERY MOODBOARD







CLOTHING

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- The image that best showcases the garment's features eg. if the front of garment is plain & the detail is at the back, then a back shot should be 1st
- Hair to be swept to one side or forward on this view
- Either side whichever side looks most flattering or has a feature
- · Close shot of detail where applicable











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from head to toe.

• A full-length shot, showcasing the full look

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FULL-LENGTH IMAGE

RECOMMENDED



STYLING IMAGE

- Addition of complementary accessories to create a 'look'
- Garment can be styled eg. tucked in, rolled sleeves/cuffs





LIFESTYLE IMAGE

RECOMMENDED

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MYER STYLE GUIDELINES















- Utilise dynamic camera angles and poses to add an emotive feeling. Props welcome.
- Show the product styled in a different way, eg. casual shoes instead of heels
- Different pose to convey nature of garment e.g. stretch jeans shown by talent crouching









- Addition of complementary accessories to create a 'look'
- · Garment can be styled eg. cuffs, tucks, rolls.



features eg. if the front of garment is plain and the detail is at the back, then a back shot should be 1st, likewise a print dress would be better close up



angle, whichever is more flattering or shows the product better



flattering or has a feature







- More freedom here utilise dynamic camera angles and poses to add an emotive feeling
- \cdot $\;$ Show the customer how it feels to wear the product
- \cdot $\,$ Model to express personality and authenticity $\,$
- Different pose to convey nature of garment e.g. stretch jeans shown by talent crouching





• Either flatlay or hanglay (where garment

fabric needs to fall vertically)



 Garment can be styled eg. rolled sleeves/ cuffs







• The image that best showcases the garment's features eg. if the front of garment is plain & the detail is at the back, then a back shot should be 1st















• The image that best showcases the garment's features eg. if the front of garment is plain & the detail is at the back, then a back shot should be 1st













• The image that best showcases the garment's features eg. if the front of garment is plain & the detail is at the back, then a back shot should be 1st



MYER STYLE GUIDELINES













- The image that best showcases the garment's features
- Hair to be swept to one side or forward on this view
- Close shot of details like lace, fastenings, etc.
- Shot showing full set











- The image that best showcases the garment's features eg. if the front of garment is plain & the detail is at the back, then a back shot can be 1st
- · Back image, showcasing any details on the
 - back of the garment.



· Close shot of details like lace, etc.



• Shot showing full set















- · Addition of complementary accessories to create a 'look'
- · Garment can be styled eg. rolled sleeves/ cuffs





- · Addition of complementary accessories to create a 'look'
- · Garment can be styled eg. rolled sleeves/ cuffs





• The image that best showcases the garment's features







length and cut







- A full-length shot, showcasing the full look from head to toe.
- Either flat lay or hang lay

• Close-up showing the details of the shirt, such as buttons, stitching, etc









- The image that best showcases the garment's features
- Show full length to show jacket combined with matching suit trouser
- Important that the pose is flattering on the backside
- Either side whichever side looks most flattering or has a feature











· Close shot of detail where applicable





emotive feeling. Props welcome.

• Show the customer how it feels to wear the product



- · Addition of complementary accessories to create a 'look'
- · Garment can be styled eg. rolled sleeves/cuffs




- The image that best showcases the garment's features
- Show full length to show trouser combined with matching suit jacket
- Important that the pose is flattering on the backside
- Either side whichever side looks most flattering or has a feature











· Close shot of detail where applicable





Show the customer how it feels to wear the product

emotive feeling. Props welcome.

•

- · Addition of complementary accessories to create a 'look'
- Garment can be styled eg. rolled sleeves/ • cuffs





features eg if the front of garment is plain & the detail is at the back, then a back shot should be 1st



- flattering or has a feature



waistband

























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PACKAGING IMAGE

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- Side-on, flat lay, still image.
- Product should be as symmetrical as possible.
- · All products must be clean and unmarked.

KEY IMAGE

1ST

• No unstyled creases or puckering.

- Front of packaging, shot straight on with the packet squared up.
- Packets must be true to colour and not faded, discoloured, creased or torn.
- Either side whichever side that best shows a pattern or has a feature





TALENT IMAGE





evenly staggered as pictured





the packet squared up.

· Include gift boxes if applicable.



• Either side - whichever side that best shows a pattern or has a feature





- Front shot, flat lay or hang lay
- Neat styling with some movement
- · Close shot of detail
- Ensure details such as fastenings and features of the garment are captured clearly
- · Back shot of product
- Neat styling with some movement



- Any other images that can support the product imagery and give a sense of emotion or authenticity
- Product shown in natural environment
- Supply cropped to correct aspect ratio













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- Front shot, flat lay or hang lay
- Neat styling with some movement



KEY IMAGE ALT

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Separates shot individually, generally • shot front-on, but also provide a back shot if available



DETAIL IMAGE

ESSENTIAL

- · Close shot of detail
- Ensure details such as fastenings and features of the garment are captured clearly





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TALENT IMAGE

RECOMMENDED











FOOTWEAR

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• Side shot of the outside of the shoe, shot straight on with toe pointing to the right



More freedom here - utilise dynamic camera angles and poses to add an emotive feeling
Show the customer how it feels to wear the product



• This can be of whole shoe or toe detail





· Close-up on product feature or detail, not

just a crop of another shot





• 3/4 back





· Pair can always be shown aerially

















ACCESSORIES

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• Product styled to show it in its best light, eg. hoops on their side, studs front-on, etc





More freedom here - utilise dynamic camera

angles and poses to complement style

.

• Either side, whichever side shows off features of fastening







- Front-on showing product in its best light
 This shot can also be of the full necklace if
- this shot can also be of the full necklace if this crop isn't available







• Directly to camera showing product in a different way than the key image or overhead









- Front-on or 3/4 angle, showing product in its best light
- · Shot from slightly above











key image, eg. from side, back or top



• Shot from slightly above











key image





- Front-on showing product in its best light
- \cdot $\,$ Product shown on body or in use
- More freedom here utilise dynamic camera angles and poses to complement style
- Close shot of detail
- Show off any features of the watch

• Back view showing back detail of product. Product can be upright or laying down













- · Pointing in the direction pictured above
- . More freedom here - utilise dynamic camera
- angles and poses to complement style
- the tie













- Front-on or 3/4 angle, showing product in its best light
- Product shown on body or in use . More freedom here - utilise dynamic camera angles and poses to complement style
- Either side, whichever side shows off



· Shot of the product in its original packaging, or featuring all contents of the pack





features, fastening, pattern, etc







product in its best light



- has any details such as branding
- features and details











- Front-on showing product in its best light
- Product shown on body or in use
 More freedom here utilise dynamic camera angles and poses to complement style
- Close shot of detail

• Side or 3/4 angle shot, with product pointing right.











Back or 3/4 of back view showing back detail
 of product









• Front-on, flat lay, with a tie/coil that shows product in its best light





· Close shot of detail, showing patterns, texture, tassels, etc



- Flat lay of product folded into a neat square or rectangle
- Show off any prints or patterns





- Product shown on body or in use
- More freedom here utilise dynamic camera
 angles and poses to complement style





- Front-on, shot flat lay with either gloves crossed in `X' shape or side by side
- Either angle should show some of thumb folded in





Close shot of detail, show off materials, textures and any features of the product

























umbrella







• Front-on, showing product in its best light





• More freedom here - utilise dynamic camera angles and poses to complement style

• Back 3/4 angle, facing either direction, showing length of strap where aplicable





hardware, fabrics, textures, etc



Inside of product, particularly with product to show storage and capacity





























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PACKAGING IMAGE

ESSENTIAL

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OR

STILL IMAGE

ESSENTIAL

1ST

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LIFESTYLE IMAGE

RECOMMENDED

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DETAIL IMAGE

RECOMMENDED





- Product in its natural setting
- Provide cropped to correct aspect ratio
- · Close-up of detail on product









• Product shown in natural setting

1ST

- Can be cropped in to 2/3 of the bed, to provide a closer look at details
- Supply cropped to correct aspect ratio







• Aerial image of product on bed







SET IMAGE

RECOMMENDED











image should show the customer a detail of the product






• Features and benefits image or diagram



- Front view, shot straight on, ideally from an aerial view
- Product in its natural setting
 Provide cropped to correct aspect ratio
- · Close shot of detail

• Back of product, particularly if back is different to front









- Stack of product in range folded neatly
- Aligned to the left

Product shown in natural setting

· Close shot of detail and texture

• Stack shot featuring all colours in the range











- · Shot of the set in a similar arrangement to the pictured
- Any other images that can support the product imagery and give a sense of emotion or authenticity
- Product shown in natural environment
- Supply cropped in to correct aspect ratio •





singularly







· The image that best showcases the product, an aerial view for plates, and shot as below for bowls and mugs





product imagery and give a sense of emotion

· Product shown in natural environment

or authenticity













Product shown in natural environment
Supply cropped in to correct aspect ratio

or authenticity









• The image that best showcases the product, generally shot front-on or 3/4 angle





product imagery and give a sense of emotion

• Product shown in natural environment Supply cropped in to correct aspect ratio

or authenticity

.



- · Close shot of detail where applicable
- Showing features and benefits of the product





GENERAL MERCHANDISE

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• Product shown in natural environment





DETAIL IMAGE

RECOMMENDED

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· Close shot of detail of features and benefits



LUGGAGE

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• Product in its original packaging

• Avoid harsh reflections on plastic

• Straight on to camera



KEY IMAGE

ESSENTIAL

1ST

- The image that best showcases the product, generally shot front-on or on a 3/4 angle

- - · Close up shot showcasing the product in detail and/or in action

DETAIL IMAGE

RECOMMENDED

- \cdot $\,$ Any other images that can support the product imagery and give a sense of emotion or authenticity
- Product shown in natural environment
- Supply cropped in to correct aspect ratio







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LIFESTYLE IMAGE RECOMMENDED

TOYS





- · An image that includes **all** of the variants of the product, i.e. colour or style
- Product can be shown in packaging





- Use these shots to showcase as many variants
- as possible within the available seven images



- Any other images that can support the product imagery and give a sense of emotion or authenticity
- · Utilise this image to convey the scale of the product
- Supply cropped in to correct aspect ratio





- Straight on to camera
- Avoid harsh reflections on plastic

















ELECTRICAL

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- Front-on showing product in its best light
- Product shown in natural environment
 Supply cropped in to correct aspect ratio
- 3/4 angle, facing either direction, whichever has any features
- Close-up shot, showing details of the product, such as features and benefits











- · Close shot of details
 - shot of details

Close shot of details

• Features and benefits image or diagram





















- · Close shot of details, features or accessories
- · Close shot of details, features or accessories
- Features and benefits image or diagram





















· Close shot of details





• Features and benefits image or diagram















MY STORE

BEAUTY & FRAGRANCES







angles and poses to complement style

- product and colour
- · Images need to be colour corrected for accuracy







- Product shown on talent or in use •
- · More freedom here utilise dynamic camera angles and poses to complement style
- · Talent represented shows products on different skin/face types, shapes and tones







· Image or diagram demonstrating features or

benefits, for example coverage



on different skin colours, tones

- Please ensure this is placed in the 'Colour Swatch Image' field in PEP
- Images need to be colour corrected for accuracy
- A 128 x 128 pixel square



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- The image that best showcases the product, generally shot front-on, from above or on a 3/4 angle
- \cdot Product shown without set packaging





LIFESTYLE IMAGE

- Any other images that can support the product imagery and give a sense of emotion or authenticity
- Product shown in natural environment
- Supply cropped in

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 The image that best showcases the product, generally shot front-on or on a 3/4 angle

KEY IMAGE ALT

RECOMMENDED

 Product can be sitting inside packaging or beside it/in front





LIFESTYLE IMAGE

RECOMMENDED

 3^{RD}

то

 Products sitting within their set packaging to showcase as gifts















 3^{RD}

то

7TH



KEY IMAGE

ESSENTIAL

1ST

- The image that best showcases the product, generally shot front-on or on a 3/4 angle
- Product can be sitting inside packaging or beside it/in front





LIFESTYLE IMAGE

RECOMMENDED

 2^{ND}

- Any other images that can support the product imagery and give a sense of emotion or authenticity
- Product shown in natural environment
- Supply cropped in to correct aspect ratio





ALT KEY IMAGE

RECOMMENDED

- The image that best showcases the product. This can be in a lifestyle environment
- Product can be sitting inside packaging or beside it/in front





SCENT IMAGE

RECOMMENDED

 3^{RD}

то

7TH

· Image symbolising details of the scent







MY STORE